

HOW TO ACCESS YOUR ACCOUNT BY PHONE



Follow these steps to access your MO Deferred Comp account by phone.

1 Call **800-392-0925**.



NOTE: For Spanish press star *.

2 Press **'1'** to check your account balance, perform a transaction, ask a general plan question, or speak to a participant service representative.

3 Enter your **social security number (SSN)**, followed by #.

4 Enter your **Personal Identification Number (PIN)** to verify your identity, followed by #. If you do not have a PIN setup, enter the last four digits of your SSN and follow the prompts to create a PIN.

5 Upon account authentication, account-specific details and important plan information are automatically provided.

6 Continue to follow the menu options to receive more account-specific details or to make changes to your account.

7 Press **'0'** at any time to speak with a representative.