## The State of Missouri Deferred Compensation 2014 Financial Status Survey Results ( $\mathrm{N}=4,232, \mathrm{RR}=13 \%$ )

Participants who were sent the survey ..... 31,534
Participants who completed the survey ..... 4,323
Percentage of participants who completed the survey ..... 13\%

1. How old are you?

| Survey Answer (n=4,202) |  |
| :--- | :---: |
| Percentage |  |
| a. $18-25$ | $2 \%$ |
| b. $26-35$ | $13 \%$ |
| c. $36-50$ | $36 \%$ |
| d. $51-65$ | $46 \%$ |
| e. 66 or older | $3 \%$ |

2. What is your personal approximate gross annual income, before any deductions (do not include your spouse's income, if applicable)? I personally make:

| Survey Answer ( $\mathrm{n}=4,181$ ) | Percentage |
| :--- | :---: | :---: |
| a. $\quad$ More than $\$ 55,000$ per year | $18 \%$ |
| b. $\$ 45,000-\$ 54,999$ per year | $16 \%$ |
| c. $\$ 35,000-\$ 44,999$ per year | $24 \%$ |
| d. $\$ 25,000-\$ 34,999$ per year | $32 \%$ |
| e. $\$ 15,000-\$ 24,999$ per year | $10 \%$ |
| f. $\quad$ Less than $\$ 15,000$ per year | $1 \%$ |

3. How prepared are you for a financial emergency? Choose the statement below that best describes your situation. Financial emergencies could include losing a job, unexpected medical costs, home repairs, or other major unexpected expenses.

| Survey Answer ( $\mathrm{n}=4,191$ ) | Percentage |
| :---: | :---: |
| a. Yes, I contribute money toward an emergency fund each month. Should an emergency occur, I have more than enough cash available to cover the costs. | 23\% |
| b. I occasionally set aside money in an emergency fund, but not every month. I have some cash available to pay for an emergency. | 36\% |
| c. I rarely set aside money for an emergency and have very little cash available in the event one should occur. | 20\% |
| d. I do not have an emergency fund. | 20\% |

4. What type of debt, if any, do you have? Check all that apply.

| Survey Answer (n=3,880) | Percentage |
| :--- | :---: |
| a. College Loans | $28 \%$ |
| b. Credit Cards | $53 \%$ |
| c. Automobile/Motorcycle/RV/Boat Loans | $51 \%$ |
| d. Payday Loans | $3 \%$ |
| e. Medical Bills | $28 \%$ |
| f. Mortgage/Home Equity | $70 \%$ |
| g. Legal Obligations | $4 \%$ |
| h. Other (see text responses) | $7 \%$ |

Notes: Multiple responses will not total to 100\%. Please note that $8 \%$ of the respondents did not indicate they had any of the debt categories.
5. Generally speaking, how do you pay for everyday purchases (restaurants, groceries, gas, etc.)?

| Survey Answer ( $\mathrm{n}=4, \mathbf{1 9 9}$ ) | Percentage |
| :--- | :---: |
| a. Debit cards | $70 \%$ |
| b. Cash | $40 \%$ |
| c. Check | $16 \%$ |
| d. Credit Cards | $30 \%$ |
| e. Other (see text responses) | $<1 \%$ |

Note: Multiple responses will not total to 100\%
6. How many active credit cards do you currently hold that carry a balance? This includes major credits cards, but also lines of credit at department, hardware, furniture and/or electronics retailers. This does not include debit cards.

| Survey Answer ( $\mathrm{n}=4,187$ ) | Percentage |
| :--- | :---: |
| a. I do not hold a credit card that carries a balance. | $44 \%$ |
| b. I hold 1-3 credit cards that carry a balance. | $47 \%$ |
| c. I hold 4-6 credit cards that carry a balance. | $8 \%$ |
| d. I hold more than 7 credit cards that carry a balance. | $2 \%$ |

## 7. Which of the statements below best describes your financial situation?

| Survey Answer ( $\mathrm{n}=4,144$ ) | Percentage |
| :---: | :---: |
| a. I am frugal with my money. Each month I save some money for retirement, I have no credit card debt and I have more than enough saved for a financial emergency. I pay all bills on time and buy very few things that are not necessary. | 30\% |
| b. I splurge sometimes. I contribute some money toward retirement, but \| also like to buy things for myself or others. I utilize credit cards and sometimes it takes me a few months to pay off my balances, but generally I don't carry credit card debt. I have some money set aside for emergencies, but not much. | 42\% |
| c. I live paycheck to paycheck. My income is barely enough to get by each month. I rely on credit cards to pay for basic needs when I am low on cash and in the event of financial emergencies. Because of that, I carry multiple credit card balances and make the minimum payments on these cards each month. I often worry if I'll ever pay them off completely. I have saved very little for retirement or an emergency. | 25\% |
| d. I'm drowning in debt. My income does not cover my basic needs. I use credit cards to pay for everything my paycheck cannot cover, even though I often skip my credit card payments. I often feel helpless about my financial situation. | 3\% |

8. Do you utilize a monthly or weekly budget to track your income and expenses?

| Survey Answer ( $\mathrm{n}=4$, 195) | Percentage |
| :--- | :---: |
| a. Always | $28 \%$ |
| b. Sometimes | $41 \%$ |
| c. Never | $31 \%$ |

Page | 4
Percentage totals may not equal $100 \%$ due to rounding.

## 9. Choose your level of confidence in managing the following situations.

|  | Extremely confident | Very confident | Somewhat confident | Not too confident | Not at all confident |
| :---: | :---: | :---: | :---: | :---: | :---: |
| a. Knowing what products/services exist to help you save for retirement ( $n=4,167$ ) | 7\% | 22\% | 41\% | 23\% | 7\% |
| b. Choosing investments when saving for retirement ( $n=4,154$ ) | 4\% | 13\% | 31\% | 34\% | 18\% |
| C. Deciding how much to save for retirement ( $n=4,108$ ) | 5\% | 14\% | 33\% | 34\% | 15\% |
| d. Understanding taxes (i.e., income, FICA, sales, property) ( $n=4,158$ ) | 8\% | 20\% | 34\% | 26\% | 12\% |
| e. Choosing a financial adviser ( $n=4,133$ ) | 7\% | 12\% | 26\% | 33\% | 23\% |
| f. Saving money for a short-term purchase (home, appliance, automobile) ( $n=4,149$ ) | 16\% | 31\% | 33\% | 14\% | 7\% |
| g. The process of buying a home ( $n=4,137$ ) | 19\% | 34\% | 29\% | 10\% | 8\% |
| h. The process of buying a $\operatorname{car}(\mathrm{n}=4,139)$ | 24\% | 40\% | 27\% | 6\% | 3\% |
| i. Setting a monthly budget $(n=4,128)$ | 19\% | 31\% | 33\% | 12\% | 5\% |
| j. Managing a checking/savings account ( $n=4,141$ ) | 40\% | 38\% | 18\% | 3\% | 1\% |
| k. Purchasing insurance products (e.g., home, life, auto) ( $\mathrm{n}=4,150$ ) | 19\% | 35\% | 33\% | 10\% | 4\% |
| I. Paying off debt ( $\mathrm{n}=4,128$ ) | 26\% | 34\% | 28\% | 9\% | 3\% |
| m. Understanding your employee benefits package ( $n=4,149$ ) | 11\% | 30\% | 35\% | 17\% | 6\% |
| n. Preparing a will ( $\mathrm{n}=4,134$ ) | 12\% | 17\% | 29\% | 27\% | 16\% |

## Page | 5

Percentage totals may not equal $100 \%$ due to rounding.
10. Who or what is your primary source for trusted financial advice?

| Survey Answer $(\mathrm{n}=4,176)$ | Percentage |
| :--- | :---: |
| a. $\quad$ A Certified Financial Planner $\left(\mathrm{CFP}^{\circledR}\right)$ | $12 \%$ |
| b. Brokerage company financial advisor | $12 \%$ |
| c. Parent | $8 \%$ |
| d. $\quad$ Spouse | $13 \%$ |
| e. Friends/Coworkers | $9 \%$ |
| f. $\quad$ The Internet, books, TV/radio personalities | $13 \%$ |
| g. $\quad$ I do not seek financial advice | $33 \%$ |

11. By definition, financial planning is the process of meeting life goals through the proper management of your finances. Financial planners are professionals who can help you develop a financial strategy to meet those goals. Would you be willing to pay a flat fee for financial planning services?

| Survey Answer $(\mathrm{n}=4,157)$ |  |
| :--- | :---: |
| a. Yes | $37 \%$ |
| b. No | $63 \%$ |

12. What would be your preferred method of communication with a financial planner?

| Survey Answer ( $\mathrm{n}=4,002$ ) | Percentage |
| :--- | :---: |
| a. Email | $31 \%$ |
| b. Telephone | $7 \%$ |
| c. Face-to-face | $47 \%$ |
| d. I have no preference. Any method would work for me. | $25 \%$ |

Note: Multiple responses will not total to 100\%
13. Do you own a smartphone with access to the Internet and downloadable applications?

| Survey Answer $(\mathrm{n}=4,170)$ | Percentage |
| :--- | :---: |
| a. Yes | $66 \%$ |
| b. No | $35 \%$ |

Page | 6
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